



Vanpool Rewards Program Rules

Commute.org offers the **Vanpool Rewards Program** to encourage drive-alone commuters to start or join a vanpool to commute to work. Commuters who live or work in San Mateo County and start, join, or are part of an existing vanpool may receive up to \$100 in e-gift card rewards when they log their vanpool trips on STAR (my.commute.org).

Eligibility for participation:

- Must be 18 years or older
- Must have a STAR account on my.commute.org
- Must live or work in San Mateo County
- Must have a minimum of five persons in a vanpool

Program Requirements:

- Must log vanpool trips to work in your [STAR account](#)
- Must have a vanpool origin or destination in San Mateo County
- Must redeem Vanpool Rewards on the [STAR Platform](#)
- Must complete a Vanpool Questionnaire and provide proof of current vanpool ridership

Commuters can unlock a \$25 e-gift card reward for every 10 vanpool days logged in STAR (up to 4 times for a total of \$100). After tracking 10 vanpool days, commuters will begin the claim process via the Program > Reward area on their [STAR account](#). Commuters will be prompted to complete a Vanpool Questionnaire where the details of the vanpool are captured. The last step of the Vanpool Rewards process is the submittal of proof of vanpool ridership.

Commuters will be rewarded through the [Tango](#) e-gift card service (choose from more than 70 other retailers). After requests are reviewed for eligibility, rewards will typically be processed within 7 business days of Commute.org receiving the completed Vanpool Questionnaire and proof of current vanpool ridership.

Program Funding

The **San Mateo County Vanpool Rewards Program** is made possible by funding that Commute.org receives from the City/County Association of Governments of San Mateo County (C/CAG), the San Mateo County Transportation Authority (TA), and the Bay Area Air Quality Management District (BAAQMD).

Commute.org reserves the right to modify the Vanpool Rewards Program Rules including participation requirements, and eligibility at any time for any reason. Subject to availability of funding and program performance.

For other questions or comments, please email incentives@commute.org